



YSGOL GYNRADD WEST PARK PRIMARY SCHOOL



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Headteacher : Mr I Bird

REF: 10.11.14

CONDITIONS OF SALE

Tickets for the Year 1 Year 6 concert will be on sale from 10am on Saturday 21st November 2015 from the Grand Pavilion Box Office.

Please ensure you have your unique reference number available when purchasing evening tickets as you will need to quote this to the Box Office.

The Pavilion have asked that we make the following points clear to parents to avoid confusion on Saturday:

The following rules will be followed:

1. No tickets will be issued without a reference no. (either on paper or verbally, cross-referencing the pupil against his/her class teacher.)
2. Only a maximum of 2 letters / 2 reference nos. will be handled in one transaction.
3. Queuing customers will take priority over telephone customers.
4. Matinee tickets may be available online from Saturday afternoon.
5. The Box Office is not obliged to release tickets to abusive customers.
6. Your reference number may only be used to purchase a ticket for you the parent/carer or direct relation of the pupil referenced
7. Tickets must be purchased for all audience members. The environment is not suitable for pre school age children or babies in arms.
8. Reference numbers are non transferrable and any seat allocations that are not required should must be returned to school. You may be asked for identification at the point of purchase.

If you have any queries please do not hesitate to call the school. Due to the large number of calls we are receiving you may need to leave a message. Someone will get back to you as soon as possible. Alternatively, you may send an email to admin.westparkprimary@bridgend.gov.uk.

Kind regards

Mr I Bird - Headteacher

